

Carlsberg UK Limited 140 Bridge Street Northampton NN1 1PZ Telephone: 0800 0854646 www.carlsberguk.co.uk

Dear Customer,

Following the recent government instruction of all pub closures, as a valued customer we are contacting you to give you the best possible advice on how to do this with regards to your type of beer dispense.

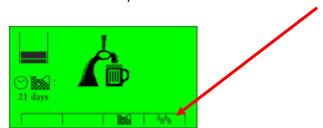
More importantly, this advice below will ensure that you can re-open your doors back to the public **without delay** and with your **beer quality unaffected**. There is a strong possibility of extensive delays to your re-opening if the advice is not followed (due to possible irreparable damage to the dispense equipment).

The instructions on how to safely closedown and protect your dispense equipment are as follows:

Dispense Closedown Procedures Customer advice for Draughtmaster M20 Dispense Systems using Ecolab Module

The following procedure will help to protect the lines when not in use

- Turn off the remote/flash coolers. This will prevent lines freezing
- Carry out a standard line clean on all dispense lines using the on screen display (normal procedure)
 - Following the clean, the lines will need to be flushed out with fresh water every seven days using the rinse only feature (in the same way as the last part of the normal clean)







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Under no circumstances leave the lines soaking in water for more than seven days, as it may go stagnant, causing irreparable damage to the python and modules, resulting in tainted beer.

If you can't gain access to the system to flush the lines through every seven days (outlet closure) then the last option would be to leave the system in beer.

When re-opening an outlet

- Carry out a full line clean of the dispense system as normal
- Ensure remote/flash cooler is turned back on for beer dispense

I hope that these instructions are clear, if you have any questions regarding this, please do not hesitate to contact our Technical Services Team (Innserve) on the following Freefone number: **0800 0854646**

Yours sincerely

Jason Hobden
Head Of Technical Services
Carlsberg UK





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